

## Safe and Happy Language Learning

- We help our students communicate.
- We do this by providing a safe, caring and inclusive environment where everyone feels valued.
- We want to know our students' needs and to help them become confident in their use of English.
- We believe developing English language skills in an English speaking environment is key to success and York is an ideal location to do this.

## Young Learners

We want our younger students to become confident communicators and confident individuals.

Often away from home for the first time, communicating through English is part of learning self-reliance and the courage to be independent.

## **Families**

We want families to feel that all their needs, parents and children, are addressed.

Whether doing activities together, or following separate programmes, families want to know that everyone is enjoying their time with us.

## Gold

We want our older students to enjoy what we can offer and be able to share their thoughts and experiences through English.

Our Gold Course students love to share their views, experiences and impressions. We want you to be able to do this with confidence through English.

Homestay Families - We want our hosts to feel part of our community.

Our homestay hosts are a major part of our students' experience and we want our hosts to feel appreciated and supported.

Exam Candidates - We want our exam candidates to be the best they can.

You deserve to be able to show your abilities. We want to help you show what you can do whilst making the experience as stress-free as possible.

College Team - We want everyone in our team to feel they can develop and that their ideas are valued.

We are all learners and our staff have goals and aspirations, just like our students. We want to help talent to flourish and to provide opportunities for development.